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Head teacher Maxine Michalowski
Chair of Governors Dr Hannah Brewin

Thank you so much for your careful and thoughtful responses to our parent survey and your comments on the report reply slips. Key governors and staff have had the opportunity to read all comments and they give us a good base upon which to move forward, as well as celebrate what we already do well. It was also lovely to read the children's own comments for their reports talking about what lessons they enjoy whilst also mentioning school trips and sporting events.

What we do well:

97% of our parents/carers feel that their child feels safe in school, that they feel comfortable approaching school with questions, suggestions or problems and the school diary is a useful communication tool.

100% of our parents say their child is well looked after at school and that the newsletter and texting service is a good way of communicating with school.

Parents / Carers said

70% of you feel that the website is a good way of finding out about the school.

Governors and Staff's Response

We understand fully that the website is currently not as up to date as it should be. Plans are in progress to provide key staff with CPD in managing and updating the website ensuring that the calendar and key documents are current. The website will work alongside our in house messaging and communication tool WEDUC to keep parents and carers informed.



Parents / Carers said

80% feel that if you have had to inform the school about bullying, it has been dealt with effectively and 85% of you feel that the school makes sure that its pupils are well behaved.

Governors and Staff's Response

This term staff and governors are working together to review the current school behaviour policy to take into account the comments made by a few parents in their questionnaires. We continually strive for behaviour at Heather to be the best it can possibly be. The policy will be shared with parents and carers in the Spring term.

Parents / Carers said

82% feel that your child receives an appropriate amount of homework at an appropriate level.

Governors and Staff's Response

All the teachers have discussed the comments you have made about homework. There are some parents who feel there is too much homework. It is important to remember that homework should not be taking up a large amount of your child's evening/weekend – family time is precious. If your child is finding a piece homework particularly challenging, please let the teacher know so we can work together to ensure that completing homework can be somewhat enjoyable and is less of a chore. Sometimes homework can be challenging as we are trying to develop good learning habits by encouraging independence and resilience.

Parents / Carers said

85% of responses said that you receive valuable information about your child's progress.

Governors and Staff's Response

Over the school year we offer two formal parents' evenings, as well as a full school report at the end of the Summer Term. We hold termly open evenings and to develop this further we are introducing some open afternoons/mornings focusing on key curriculum areas. A significant number of you commented positively on the new end of year report format, particularly liking the clarity regarding the reporting of where your child is in line with age related expectations and that key values and learning behaviours were reported on too. As always if you have any concerns with your child's progress please arrange to see their teacher as soon as possible rather than waiting to the next parents' evening.

Thank you for the amazing and positive feedback that makes Heather a good school – particularly from those parents whose children have joined us from other schools.

The majority of the parent's/carers' comments covered the following themes:

- Children are happy and well looked after at Heather
- Text messages are a great way to keep in touch
- The increasing profile of sporting events has been well received, especially the Daily Mile as it has increased children's desire to become fitter.
- Mrs Brown was mentioned for doing an amazing job on the crossing patrol, addressing all the children by their names as they cross over the road – Thank you Mrs Brown

A few parents made suggestions as to how we could make Heather School better. Some of these have been covered but additional thoughts include.

- Electronic payment system
- More notice on forthcoming events
- Children being prompt at the end of the day
- Wider range of after school provision for KS 1 and EYFS children

We will of course, carefully consider all of your feedback.

Yours sincerely

Maxine Michalowski
Headteacher

Mrs Caroline Ludlam
Vice Chair of the Governing Body